

General Rules:

- 1. Only "registered applicators" (a contractor who has attended Sealoflex Training within the past two years and in good standing) can request a Labor and Material or a Material Only Warranty. Otherwise, see *NOTE below.
- 2. Submittal Forms:
 - a. Labor and Material Warranties:
 - i. A current, completed "Intent to Warrant Notification Form" must be submitted to the Sealoflex Warranty Department a minimum of 10 days prior to the project start date.
 - ii. A current, completed "Warranty Request Form" and product invoices must be submitted to the Sealoflex Warranty Department within 30 days after project completion
 - iii. "Warranty Request Forms" submitted without a previously submitted and approved "Intent to Warrant Form" will NOT be accepted.
 - b. Material Only Warranties:
 - i. A current, completed "Material Only Warranty Request Form" and product invoices must be submitted to the Sealoflex Warranty Department within 30 days after project completion.
- 3. Warranty forms not completed in their entirety (all information, photos, invoices, signatures, etc.) will be returned to the requestor with no warranty in effect.
- 4. All projects for which warranties are requested **MUST** comply with current Sealoflex specifications.
- 5. All warranties must be signed and returned to Sealoflex by the project owner within 30 days of issuance.
- 6. All warranties apply to white and pastel colors. For deeper shades, please consult the Sealoflex Technical Department.

*NOTE - Applicators who have not attended a Sealoflex Training within the past 2 years may have a specific project approved for a warranty if they:

- 1. Arrange for Sealoflex on-site training before beginning the project and before submitting any warranty request form;
- 2. Provide photo documentation at increments designated by the Sealoflex Technical Department;
- 3. Have a Sealoflex Representative inspect the project at designated intervals; and
- 4. Are scheduled to attend the next available Sealoflex Training Class.

Sealoflex Technical Costs:

- 1. Project Inspections: \$125.00 minimum*
- 2. On-site Sealoflex Technical assistance: \$350.00 / day plus expenses (travel & lodging)
- *Inspections for Labor and Material warranties require a minimum of 2 inspections. All additional inspections are subject to applicable travel and lodging expenses. Please contact the Sealoflex Technical Department for details.

Additional Information:

- 1. Labor and Material Warranties are not available for residential properties.
- 2. Deck Warranties are not available for Coatings (Wearcoat or Sealodeck) only. The full Deck System must be used.
- 3. If a project has multiple decks, contact the Sealoflex Technical Department before submitting any warranty request form.
- 4. The only Coatings Warranties that include waterproofing are the ones for Sealcoat Elastic™ (Walls).
- 5. Warranties are not transferable without prior approval from the Sealoflex Technical Department. If approved, the project is subject to an inspection fee of \$125.00, travel expenses and a processing fee of \$75.00.

Warranty Renewals:

Material Only or Labor and Material Warranties may be renewed at increments matching the original warranty term, but not to exceed 10 years at a cost equal to ½ of the current warranty fee. Procedures are:

- 1. Contact the Sealoflex Technical Department to request a warranty renewal.
- 2. Inspect the roof and make any necessary repairs.
- 3. Clean and prepare existing roofing, flashing, parapets, etc.
- 4. Using current Sealoflex specifications, apply 1 or 2 new coats, determined by which Sealoflex product was originally used.
- 5. Call the Sealoflex Technical Department to schedule an inspection.
- 6. Submit the "Warranty Renewal Request Form" along with a copy of the expiring warranty and required documentation and photos.

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Ed. 11/9/2015 www.sealoflex.com Page 1 of 4



Warranty Types:

- 1. <u>Limited Warranty</u> One year. Applies to all Sealoflex products at no charge and is stated as follows: "Sealoflex warrants its products to be free of manufacturing defects and they will meet Sealoflex current published physical properties. There are no other warranties by Sealoflex, of any nature whatsoever, expressed or implied, including any warranty of merchantability of fitness for a particular purpose in connection with this product. Sealoflex shall not be liable for damages of any sort, including remote or consequential damages, resulting from any claimed breach of any warranty whether expressed or implied, including any warranty of merchantability of fitness for a particular purpose or from any other cause whatsoever."
- 2. <u>Material Only Warranty</u> Terms (length in years) described within this document. No Charge. Replacement Cost Basis. Warranty submittal process described within this document must be followed.
- 3. <u>Labor and Material Warranty</u> Terms (length in years) and warranty fees described within this document. Replacement Cost Basis. Warranty submittal process described on prior page must be followed.

Warranty Requirements:

Material Only	Labor and Material
 Product applied according to current Sealoflex specifications Product applied by a registered applicator in good standing with Sealoflex and with Distributor All request forms submitted according to "General Rules" on prior page Documentation and Digital progress photos provided to Sealoflex as outlined on Warranty Request Form Distributor invoices showing products and quantities purchased In order for warranty to be effective, all materials, accessories and services must be paid in full 	 Product applied according to current Sealoflex specifications Product applied by a registered applicator in good standing with Sealoflex and with Distributor Intent to Warrant and Warranty Request Forms submitted according to "General Rules" on prior page Documentation and Digital progress photos provided to Sealoflex as outlined on Warranty Request Form Distributor invoices showing products and quantities purchased In order for warranty to be effective, all materials, accessories and services must be paid in full Sealoflex inspections must be completed and warranty fees must be paid in full

Extended Warranties:

Warranties for terms over 10 years are available for some systems and are shown as options on the following pages. For these extended warranties, additional product and/or procedures will be required. Please contact the Sealoflex Technical Department prior to beginning the project and prior to submitting any Warranty Request form.



WARRANTY SPECIFICS - ROOFS:

Туре	Years	Coverage	Top Coat Eligible Pdts	\$ per Sq.Ft./ Minimum	Applicable Application Guide Numbers/Notes
Coating	3	Material Only	2520 White™	No Charge	2 coats 2520 White™
Coating	10	Material Only	ReflectoWhite™	No Charge	2 coats ReflectoWhite™
Coating	12	Material Only	Finish Coat™, CT Top™	No Charge	2 coats Finish Coat™ or CT Top™
System	10	Material Only	Finish Coat™,	No Charge	1.1.0 Metal Roof
	15*		CT Top™,		1.2.1/1.2.1E Flat and Low Pitched
	20*		Enviroflex™		1.2.1.2/1.2.1.2E Gravel Roof Recovery
					1.2.1.3/1.2.1.3E Green Roof
System	10	Labor &	Finish Coat™,	.10 / \$1,000	1.1.0 Metal Roof
		Material	CT Top™,		1.2.1/1.2.1E Flat and Low Pitched
			Enviroflex™		1.2.1.2/1.2.1.2E Gravel Roof Recovery
					1.2.1.3/1.2.1.3E Green Roof
System	15*	Labor &	Finish Coat™,	.15 / \$1,500	1.1.0 Metal Roof
		Material	CT Top™,		1.2.1/1.2.1E Flat and Low Pitched
			Enviroflex™		1.2.1.2/1.2.1.2E Gravel Roof Recovery
					1.2.1.3/1.2.1.3E Green Roof
System	20*	Labor &	Finish Coat™,	.20 / \$2,000	1.1.0 Metal Roof
		Material	CT Top™,		1.2.1/1.2.1E Flat and Low Pitched
			Enviroflex™		1.2.1.2/1.2.1.2E Gravel Roof Recovery
					1.2.1.3/1.2.1.3E Green Roof

^{*-}Prior approval only. Contact Sealoflex Technical Dept. prior to beginning project/prior to submitting any warranty forms.

WARRANTY SPECIFICS - DECKS:

Туре	Years	Coverage	Eligible Products	\$ per Sq.Ft./ Minimum	Applicable Application Guide Numbers/Notes
System	5	Material Only	See Application	No Charge	1.3.1.1/1.3.1.1E Hardwearing Decks
			Guide		1.3.1.2/1.3.1.2E Tile or Carpet Finish
					1.3.1.5 Colored and Textured
System	10	Material Only	See Application	No Charge	1.3.1.3/1.3.1.3E Plaza Decks, Concrete Topping
	15*		Guide		1.3.1.4/1.3.1.4E Mortar, Paver, Tile
	20*				
System	5	Labor &	See Application	.07 / \$750	1.3.1.1/1.3.1.1E Hardwearing Decks
		Material	Guide		1.3.1.2/1.3.1.2E Tile or Carpet Finish
					1.3.1.5 Colored and Textured
System	10*	Labor &	See Application	.10 / \$1,000	1.3.1.3/1.3.1.3E Plaza Decks, Concrete Topping
		Material	Guide		1.3.1.4/1.3.1.4E Mortar, Paver, Tile
System	15*	Labor &	See Application	.15 / \$1,500	1.3.1.3/1.3.1.3E Plaza Decks, Concrete Topping
		Material	Guide		1.3.1.4/1.3.1.4E Mortar, Paver, Tile
System	20*	Labor &	See Application	.20 / \$2,000	1.3.1.3/1.3.1.3E Plaza Decks, Concrete Topping
		Material	Guide		1.3.1.4/1.3.1.4E Mortar, Paver, Tile

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Ed. 11/9/2015 www.sealoflex.com Page 3 of 4



WARRANTY SPECIFICS - WALLS:

Туре	Years	Coverage	Eligible Products	\$ per Sq.Ft./ Minimum	Applicable Application Guide Numbers/Notes
Coating	10	Material Only	Sealcoat Elastic™	No Charge	2.1.2 Sealcoat Elastic
Coating	10	Labor & Material	Sealcoat Elastic™	.07 / \$750	2.1.2 Sealcoat Elastic NOTE: Sealcoat Elastic™ must be applied at the rate of 15 mils dry film thickness.
Coating	10	Material Only	Coraflex™	No Charge	2.1.3 Over Plywood or Cement Board 2.1.5 Over Masonry Required: Apply Coraflex™ at the rate of 45 mils dft. Also, apply an additional base coat of Sealoflex Pink®, Sealoflex Finish Coat™ or Sealcoat Elastic.
Coating	10	Labor & Material	Coraflex™	.05 / \$500	2.1.3 Over Plywood or Cement Board 2.1.5 Over Masonry Required: Apply Coraflex™ at the rate of 45 mils dft. Also, apply an additional base coat of Sealoflex Pink®, Sealoflex Finish Coat™ or Sealcoat Elastic™.

WARRANTY SPECIFICS – WALLS, BELOW GRADE:

Туре	Years	Coverage	Eligible Products	\$ per Sq.Ft./ Minimum	Applicable Application Guide Numbers/Notes
Below	10	Material Only	CT System™	No Charge	2.3.2 /2.3.2 E Submerged Walls
Grade			Enviroflex		2.3.4/2.3.4E Planters
System			System™		
Below	10	Labor &	CT System™	.10 / \$1,000	2.3.2 /2.3.2 E Submerged Walls
Grade		Material*	Enviroflex		2.3.4/2.3.4E Planters
System			System™		
Below	15*	Labor &	CT System™	.15/\$1,500	2.3.2 /2.3.2 E Submerged Walls
Grade		Material*	Enviroflex		2.3.4/2.3.4E Planters
System			System™		
Below	20*	Labor &	CT System™	.20/\$2,000	2.3.2 /2.3.2 E Submerged Walls
Grade		Material*	Enviroflex		2.3.4/2.3.4E Planters
System			System™		

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